

Shakeout Your CMS Emergency Preparedness Exercise Requirements

#ShakeoutCMS

August 28, 2019



Earthquake Country **Alliance**

We're all in this together.

SC/ EC

AN NSF+USGS CENTER



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Get Ready to ShakeOut!

Mark Benthien

Director for Communication, Education, and Outreach Southern California Earthquake Center





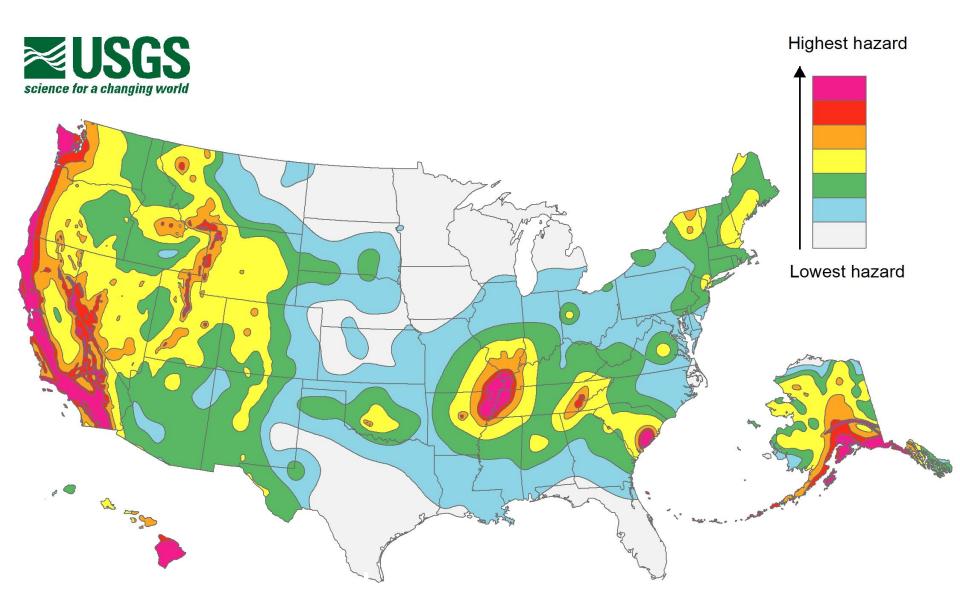
Great ShakeOut Earthquake Drills

- Schools, organizations, and families practice earthquake safety and other aspects of their emergency plans
- All participants "Drop, Cover, and Hold On" as a one-minute drill; many do much more
- 2008: First ShakeOut (Southern California)
- 2018: 62+ million people worldwide
- 2019 International ShakeOut Day: October 17
- Learn more and register:
 <u>ShakeOut.org</u>



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Earthquakes Across America



Why Drop, Cover, and Hold On?

- Get down before being thrown to the ground
- Provides protection from falling or flying items... including structural elements
- Exterior of buildings (brick, glass, etc.) often fall, even when no collapse
- More chance of surviving collapse





EarthquakeCountry.org/step5

Know How to Protect Yourself

In most situations and building types:



Drop on to your hands and knees, where you are







See EarthquakeCountry.org/step5 for advice for a variety of settings

Know How to Protect Yourself

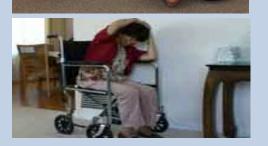
In most situations and building types:



Cover your head and neck with one arm and hand.

- If a sturdy table or desk is nearby, crawl underneath it for shelter
- *If no table/desk,* crawl against a wall or next to low furniture for sideways protection





See EarthquakeCountry.org/step5 for advice for a variety of settings

Know How to Protect Yourself

In most situations and building types:



Hold On to your shelter until shaking stops

- Be ready to move with your shelter
- If not under a shelter, hold on to your head/neck with both arms and hands







See EarthquakeCountry.org/step5 for advice for a variety of settings

Adapt Your Response

- If you can't get back up, don't get down
 - Bend over and cover your head and neck with your arms/hands
- Instruct others how to assist you
- Practice is key
- <u>EarthquakeCountry.org/</u> <u>disability</u>

Protect Yourself During Earthquakes!





www.EarthquakeCountry.org/disability

Earthquake Safety Video Series









- Separate short videos:
 - indoors, nearby table/desk
 - indoors, no table/desk
 - theater/stadium
 - near the shore
 - in a car
 - in bed
 - people with mobility disabilities
 - View at Youtube.com/greatshakeout
- Download at www.ShakeOut.org/messaging

FEMA #P-1078: 800-480-2520

Protect Yourself During Earthquakes

FEMA P-1078



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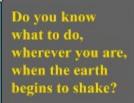
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Surface www.EarthquakeCountry.org/step5

Shake Practice with millions worldwide: www.ShakeOut.org



FEMA Learn how to reduce injury and damage: www.FEMA.gov/earthquake



ShakeOut Goals

Increase resilience at all levels!

Shift the culture about earthquakes and preparedness

Encourage people worldwide to practice earthquake safety

Everyone Can ShakeOut



State, Regional, and National Customized Websites





ShakeOut websites are now online in English, Spanish, French, Italian, and Japanese.

By Registering, You Will:

- Be counted in the world's largest earthquake drill
- Be **updated** with news and safety tips
- Be **listed** with other participants (optional)
- Be an **example** that motivates others

Register Now at www.shakeout.org

- Have peace of mind that you have taken action and helped others
- Be **better prepared** to survive and recover!
- NOTE: Registering does not complete the CMS requirements... you need to also do an exercise!

Example Statistics and Participant List

2014 participation by ShakeOut Region

Alaska (Mar. 27) All Regio	nc ^{103,931}
Alaska (Oct. 16)	80,536
American Samoa	5,102
Arizona	123,595
British Columbia	743,126
California	10,410,401
Central U.S.	
(AL AR IL IN KS KY MO MS OH OK TN)	2,761,667
CNMI	12,508
Colorado	35,971
Guam	78,281
Hawaii	30,007
Idaho	75,220
	4,453,244
<u>Japan</u>	
<u>Montana</u>	157,189
Nevada	571,494
New Mexico	106,838
<u>NorthEast U.S.</u> (CT MA ME NH NJ NY PA RI VT)	505,590
Oregon	398,815
Puerto Rico	595,954
Quebec	152,808
SouthEast U.S. (DC DE FL GA MD NC SC VA WV)	2,192,111
Southern Italy	12,285
U.S. Virgin Islands	7,249
Utah	835,729
Washington State	1,089,820
Wyoming	10,698
Yukon	9,770
Other States and Countries	1,105,606

Category		Participants
Total:	California	10,410,401
Individuals/Fam	ilies	11,941
Childcare and F	Pre-Schools	50,111
K-12 Schools a	nd Districts	6,366,514
Colleges and Universities		1,954,438
Local Government		461,805
State Government		149,993
Federal Government (Including Military)		221,009
Tribes/Rancheri	ias	3,402
Businesses		1 1 1 1 1 1 1 1 1 1
Hotels and Othe	er Lodgings	2,33
Healthcare		185,402
Senior Facilities	Communities	17,445
Disability/AFN C	<u>Drganizations</u>	9,727
Non-Profit Orga	nizations	82,167
Neighborhood (<u>Groups</u>	30,737
Preparedness Organizations 13,498		13,498
Faith-based Organizations		166,366
Museums, Libraries, Parks, etc.		8,407
Volunteer/Servie	ce Clubs	258
Youth Organiza	tions	1,993
Animal Shelter/	Service Providers	273
Agriculture/Live	<u>stock</u>	1,340
Volunteer Radio	o Groups	931
Science/Engine	ering Organizations	5,096
Media Organiza	tions	13,671
<u>Other</u>		24,598

Del Norte Mary Dorman - State Farm Agent, Crescent City Walmart 1910, Crescent City Businesses El Dorado AAA AAA Northern California, Nevada and Utah, Folsom Branch, Folsom Fresno ADT Security Services, LLC, Fresno SSO, Fresno DaVita Healthcare Davita Sanger, Sanger F & F Contracting, Inc./ Etxe Trucking/Golden Eagle Charter, Inc., Fre HD Supply HD Supply White Cap, Fresno Branch, Fresno Humanscale, Fresno facility, Fresno Kohl's Department Stores Kohl's Department Store, Fresno Kohl's Department Store, Fresno Kohl's Department Store, Clovis Landscape Contractors Insurance Services, Inc., Fresno Macerich Fashion Fair Mall, Fresno Rabobank. Fresno Humboldt Cafe Nooner, Cafe Nooner Too, Eureka Cal-Ore Life Flight, Humboldt Base, Eureka GHD. Inc., Eureka Kohl's Department Stores Kohl's Department Store, Eureka Pacific Gas and Electric Company Pacific Gas and Electric Company, ISFSI & Humboldt Bay General PMFW Productions, Eureka Stewart Telecommunications, Eureka Imperial Kohl's Department Stores Kohl's Department Store, El Centro United States Gypsum, Plaster City Plant, El Centro Kern AEG Rabobank Arena, Theater & Convention Center, Bakersfield Allstate, Sales, Ridgecrest DaVita Healthcare Davita-Bakersfield Dialysis Center, Bakersfield **Environmental Resources Management** Environmental Resources Management Bakersfield, Bakersfield

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FedEx Ground, Bakersfield Golden Empire Transit, Bakersfield

Example ShakeOut Resources



Register Now at www.shakeout.org

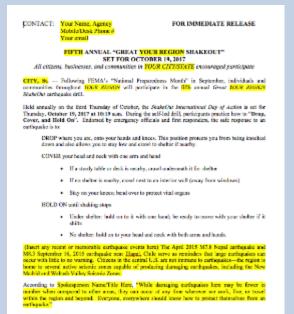


ShakeOut.org/messaging

- Social media messaging
- News release templates

#ShakeOut

- Downloadable earthquake safety videos
- Animated GIFs and more!



The ShakeOut is free and open-to-th-pothin, and participants include individuals, whosh, businesses, local and ante generation agencies, and many orbit groups. To take part is the ShakeOut, individuals and experiments are asket to join the drill by registering to participant www.shakeout.exp. Dece registered, participants reactive register information on how to plan their drill and become better preparal for excitations.



PREPARE!

1. Secure Your Space

- 2. Make a Plan 3. Organize Disaster Supplies
- 4. Minimize Pinancial Hardship

SURVIVE

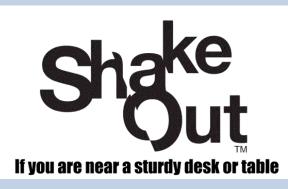
5. Drop, Cover, and Hold On 6. Improve Safety

RECOVERI

7. Reconnect and Restore

Der take a step each waak er month. Ben't: rush through or out comers.







ShakeOut.org/healthcare

- ShakeOut Manual for Healthcare Organizations
- CMS Requirements FAQ
- Other resources for planning and promoting your drill/exercise



ShakeOut Exercise Manual For Healthcare Organizations

Are You Ready to ShakeOut?

Great ShakeOut Earthquake Drills provide an annual opportunity for healthcare organizations and facilities to practice earthquake safety and other aspects of emergency planning along with millions of others across the United States and worldwide. To register as a ShakeOut participant, visit www.ShakeOut.org and sign up for the drill in your state or region. Healthcare organizations of all sizes can use the drill to get their staff, volunteers, partners, and even their patients/residents, involved and prepared for being safe during earthquakes, and ready to provide services afterwards. Furthermore, the level of your employee's personal and family preparedness will be key to their availability to support your organization's response and recovery efforts after a disaster.

The following drill and exercise guidelines provide three options that healthcare organizations can organize. Each drill uses the general earthquake response of *Drop, Cover, and Hold On* (<u>www.EarthquakeCountry.org/step5</u>) as its foundation. Level 2 and Level 3 exercises may meet the guidelines of the CMS Emergency Preparedness Rule.

Overview of CMS Emergency Preparedness Rule for HealthCare Facilities	Page 2
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This drill uses simple steps to inform all staff how to perform *Drop, Cover, and Hold On* a quake-safe action designed to protect lives from falling furniture and flying objects than can become projectiles during ground shaking.

This discussion-based, decision-making exercise is designed to have key staff and leaders think through more complex issues related to operations in the immediate aftermath of this earthquake, then afterwards to review and discuss what worked or what did not, in order to make changes for the next exercise or actual earthquake.

Level 3 – Advanced: Functional Exercise	e	7	
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This operations-based exercise tests command and control during a major earthquake including emergency response and/or recovery duties in your Emergency Operations Plan. The exercise incorporates simulated incidents, decision-making, and policies tested, and then a review afterwards to discuss what worked or what did not in order to develop an After Action Report and Improvement Plan to help make changes for the next earthquake or exercise.

Connect with ShakeOut

- info@shakeout.org
- Twitter.com/shakeout (#ShakeOut)
- Facebook.com/greatshakeout
- 213-740-3262
- <u>benthien@usc.edu</u> @markbenthien

Shakeout Your CMS Emergency Preparedness Exercise Requirements





Nora O'Brien, MPA, CEM Chief Executive Officer Connect Consulting Services



#ShakeoutCMS

CMS Emergency Preparedness Exercise Clarifications

- What <u>**DOES NOT</u>** count towards your exercise requirement:</u>
 - Registering for this webinar
 - Registering for the Great Shakeout Earthquake Drill
- What <u>**DOES**</u> count towards your exercise requirement:
 - Complete the drill or exercise and
 - Complete the after action report (AAR)

<u>CMS Emergency</u> <u>Preparedness</u> <u>Core Requirements</u>

- 1. Develop Emergency Plans Based on a Risk Assessment
- 2. Develop Policies and Procedures
- 3. Create Communications Plan
- 4. Conduct Training and Plan Testing



CMS EP Rule Updates Since 2017

June 2017

CMS releases the Emergency Preparedness Interpretative Guidance to clarify "Full Scale Exercise" requirements

Nov 2017

All CMS providers and suppliers needed to meet all the 4 core requirements

Feb 2019

CMS providers must now add an Infectious Disease response plan to their emergency operations plans

CMS Releases Surveyor Training Available for Providers CMS asked for public comment on proposed EP rule changes to relating to the exercise requirements



Sept 2018

CMS Training and Plan Testing Requirements



CMS says you must conduct and document annual training and test plans with two (2) exercises annually (365 days)

- Training: Conduct and document initial and annual training on your emergency preparedness policies and procedures to all staff, participants, volunteers, and contractors
- Exercises: Must conduct and document two (2) exercises annually (365)
 - One must be a community-based CMS Defined Full-Scale Exercise
 - The other exercise can be a second Full-Scale or Tabletop Exercise

What Does CMS Mean by Community Based Exercise?

CMS has not defined what "community" is however, "the goal of the provision is to ensure that healthcare providers collaborate with other entities within a community to promote an integrated response."





Had Emergency Plan Activations?

- Organizations who have had a disaster plan activation ARE EXCUSED from the community based full scale exercise requirement for 12 months after the activation
- As of the March 2019 CMS Appendix Z release, if you have 2 activations in a year, it can count towards both exercise requirements if documented

Conduct a Shakeout Tabletop Discussion Based Exercise to test issues such as:

- Post-earthquake patient movement
- Evacuation
- Emergency operations plan activation
- Communication systems
- Business continuity plan activation
- Triage protocols
- Incident command system roles





Shake it up & add a **Functional** Exercise Element to Your Shakeout Tabletop Discussion Based Exercise

CMS Definition of a "FULL SCALE EXERCISE"

The term full-scale exercise may vary by sector, facilities are <u>not required</u> to conduct a full-scale exercise as defined by FEMA or DHS Homeland Security Exercise and Evaluation Program (HSEEP)

CMS defines a Full-scale exercise:

 Any operations-based exercise (drill, functional, or fullscale exercise) that assesses a facility's functional capabilities by simulating a response to an emergency that would impact the facility's operations and their community

How Can Your Shakeout Exercise Participation Count Towards your CMS Full-Scale Exercise Req?

- Coordinate your ShakeOut Exercise with others in your community
- Physically evacuate your facility
- Activate your Emergency Plan and Incident Command Team at your facility
- Communicate with the other facilities about the possibility of moving clients/patients/residents to other facilities or accepting patients /residents in your facility
- Evaluate your exercise based on your exercise objectives
- Document your exercise and what was noted as improvement items. i.e. After-Action Report (AAR)
- Implement your Improvement Plan (IP)

ShakeOut With Your Healthcare Coalitions



- Emergency Preparedness Healthcare Coalitions are great sources to help you meet the "community" exercise requirement
- Health care coalitions (HCCs) are groups of individual healthcare and response organizations – such as hospitals, EMS providers, emergency management organizations, public health agencies, and more – working in a defined geographic location to prepare for and respond to disasters and emergencies
- They often host annual trainings and exercises







Poll #2- CMS EP Survey

- Have you had your CMS EP Survey Yet?
 - A. Yes
 - B. If so, please share with us how it went

D. Not surveyed yet





Also Tweet Questions to @ShakeOut and @EngagePrepRecov using the #ShakeoutCMS hashtag

About Us

Connect Consulting Services is a woman-owned national emergency management and business continuity consulting planning firm based in Sacramento, CA with 20+ years of experience to:

- Make your emergency program CMS compliant AND
- Makes your organization more disaster resilient when disaster strikes

Want to a copy of today's webinar recording? Email us at <u>Connect@ConnectConsulting.biz</u> and we will send you a link to the recorded webinar.





Want More Information and Webinars from us?

- Want to know more about passing your next CMS EP Survey? <u>Book a call with us here</u> to learn more about our CCS CMS Compliance support options
- Want to learn your CMS EP Compliance Gaps? Take our <u>self</u> <u>assessment!</u>
- Register now for our next free webinar September 24 10amPST/1pmEST
 - <u>CMS Emergency Preparedness Policies and Procedures:</u> Food Planning, Evacuation, and Alternate Power- Cohosted with Meals for All
- Join our monthly <u>newsletter</u>



CMS Emergency Preparedness Compliance Coaching Program

CMS Emergency Preparedness Compliance Toolkit

- A comprehensive Do It Yourself CMS Compliance Planning Toolkit with all required P & Ps
- On-Demand Webinar training modules
- Monthly Live Group Coaching Calls with our experts
- Guarantee you will pass your CMS Emergency Preparedness Survey
- Want a compliance easy button? That's <u>Connect Consulting Services</u>!

Thank you!

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